

SESSION III – Structural Changes in the Marine Terminal Industry- Implications for Terminal Operations



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A S S O C I A T E S

The Supply Chain Consortium

The Supply Chain Consortium is the premier source for supply chain **benchmarking and best practices** knowledge. The consortium sponsors a comprehensive repository of over 15,000 benchmark and best practice data points complemented by search capabilities, online analysis tools, topic forums, focused topic reports and peer networking for executives and practitioners. These resources are designed to drive world-class performance in member organizations.

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The Supply Chain Consortium is led by the needs of its membership and an Advisory Board that includes:



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In 2001, the Consortium began with 50 retail members. In 2007, membership has grown to over 180 members and contributing companies from retail, consumer products manufacturing, industrial/commercial manufacturing and wholesale/distributors.

In September 2007, the Consortium Board of Directors authorized membership to services providers, specifically Ports, Ocean Carriers, national trucking firms and railroads

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The Foranzi Group, Ltd.*

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Whirlpool

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The Bombay Company, Inc.*

KI*

Croskill

Tempur-Pedic

Electrolux Home Products*

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Care

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Specialty

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OfficeMax

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The Standard Register
Company*

Borders

Staples

Harcourt Education*

Cracker Barrel

West Marine

Simon & Schuster*

Consortium's Supply Chain Topics

- **Benchmarking and Best Practices**
 - **Strategic Sourcing**
 - **Global distribution and transportation networks**
 - **Ocean shipping**
 - **Inland transportation modes**
 - **Warehousing and Distribution Centers**
- **Hot Topics (1 per Qtr)**
 - **Cargo Security**
 - **Port redundancy and contingency planning**
 - **Ocean Transport (including Port selection)**
 - **Supply Chain Management systems, including WMS**

Consortium Carriers 2007

| <u>Carriers</u> | <u>Weighted Rank</u> | <u>Companies Using</u> |
|--------------------------|----------------------|------------------------|
| Maersk | 55 | 25 |
| APL | 31 | 14 |
| OOCL | 30 | 12 |
| Hyundai | 23 | 12 |
| Evergreen | 20 | 10 |
| Expeditors International | 18 | 8 |
| K-Line | 17 | 10 |
| Mitsui OSK | 16 | 7 |
| Hanjin | 12 | 6 |
| NYK | 10 | 6 |
| Kuehne + Nagel | 9 | 3 |
| Crowley | 6 | 3 |
| DHL Danzas | 6 | 2 |
| Schenker | 6 | 2 |
| MOL | 5 | 3 |
| MSL | 5 | 3 |
| Yang Ming | 4 | 3 |

Consortium Performance Rating Criteria

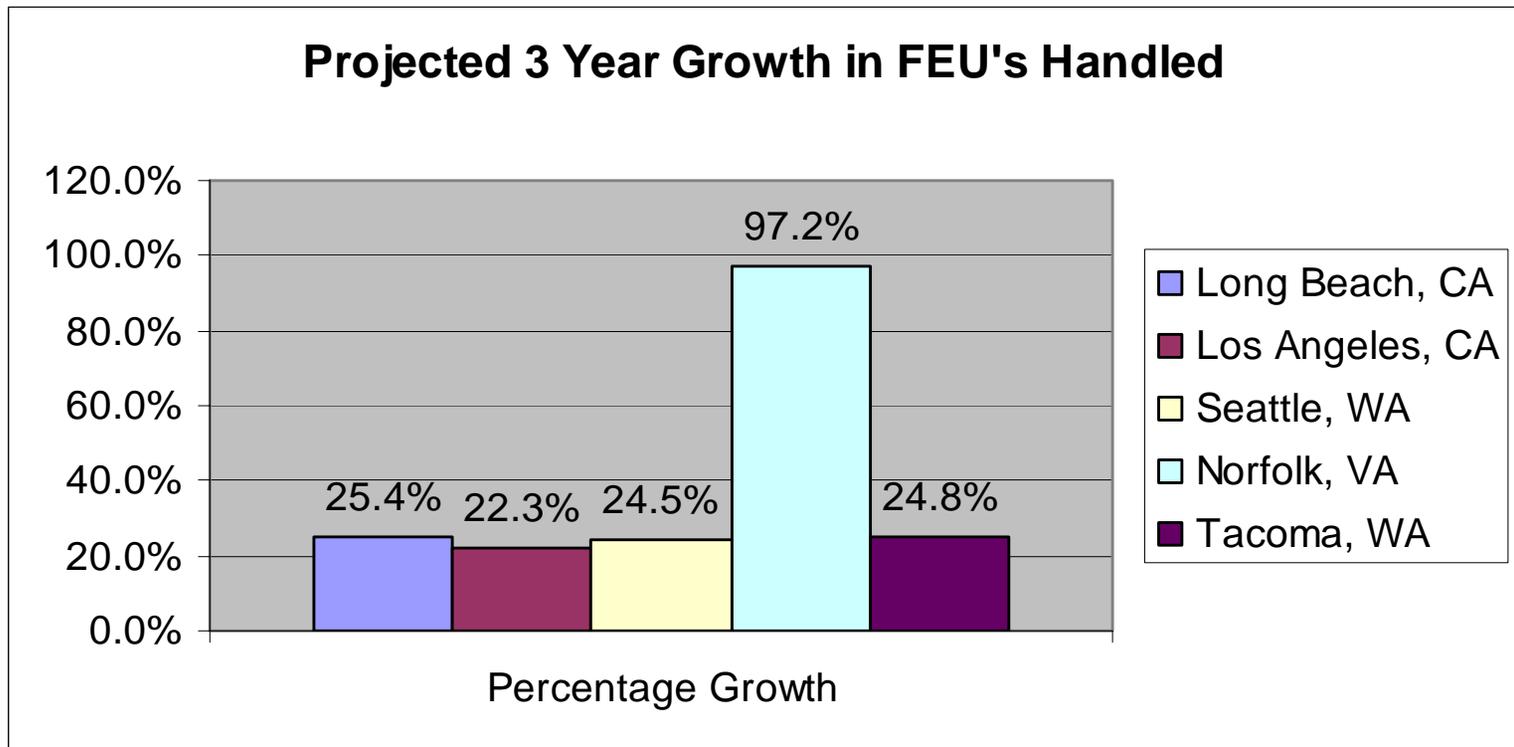
| Performance Rating Criteria | |
|--|--|
| Rates | Breadth of lanes offered |
| On time performance | Support for inland origin transit |
| Transit times/reliability | Support for inland destination transit |
| Capacity availability | Flexible container release practices |
| Status tracking/visibility | Claims incidence and resolution |
| Proactive alerts | Additional services offered |
| Shipments rolled (rebooked on a later sailing) | Billing accuracy |
| Incumbency (i.e., current provider) | C-TPAT certification |
| Field operations responsiveness | Insurance |

Consortium Ocean Trends

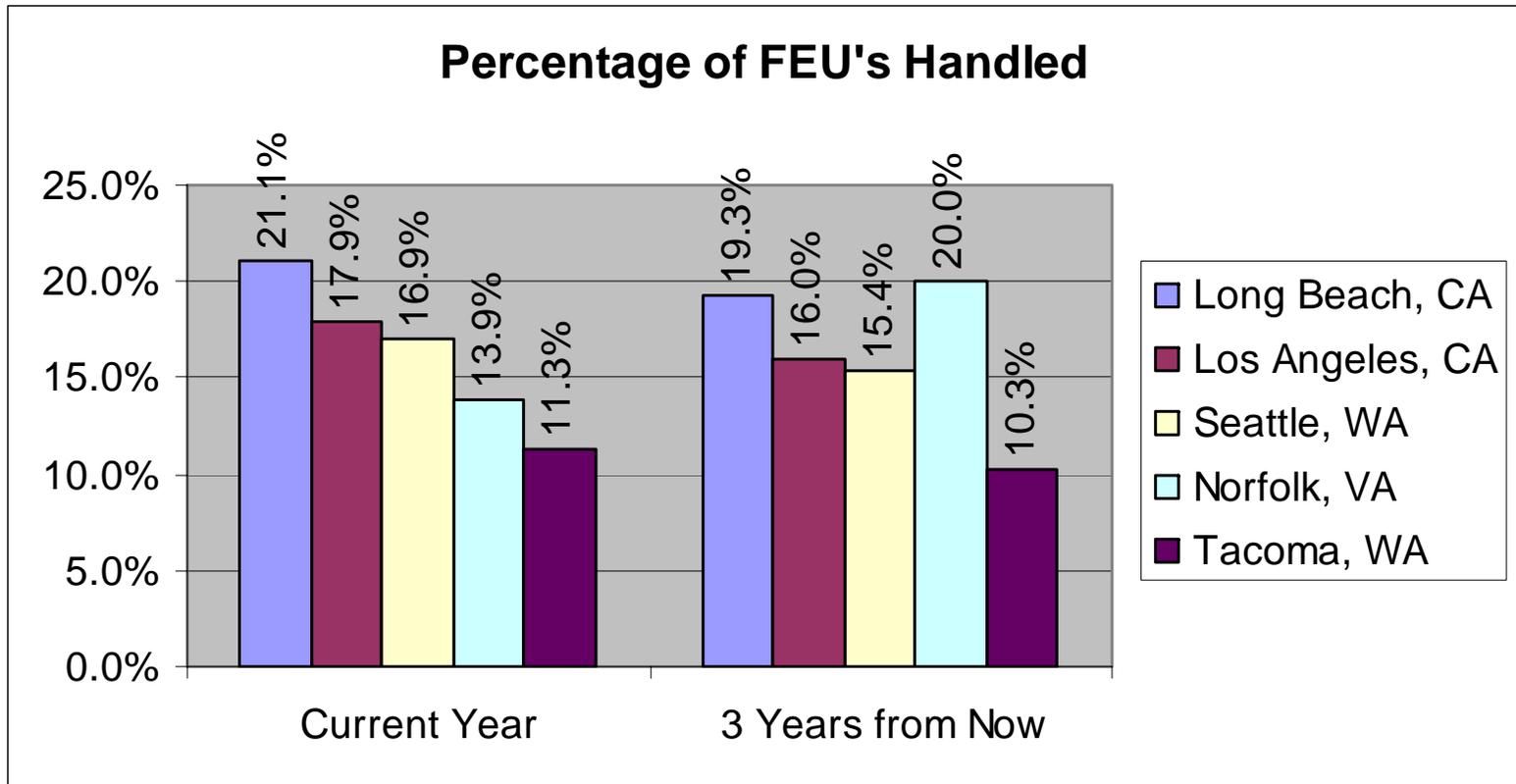
- An oft-overlooked part of optimization, will become critical as capacity continues to tighten.
- Shippers are diversifying destination ports, but volume is projected to grow everywhere.
- Destination port impacts transit time moreso than cost.

| Ocean Transit Time (days) | <u>Low</u> | <u>Med</u> | <u>Avg</u> | <u>High</u> |
|---------------------------------------|------------|------------|------------|-------------|
| Asia to West Coast | 11 | 16.5 | 18.9 | 35 |
| Asia to East Coast (All Water Panama) | 24 | 30 | 30.8 | 42 |
| Asia to East Coast (Suez) | 11 | 14 | 17 | 21 |
| E. Europe to West Coast | 18 | 18 | 21.0 | 27 |
| E. Europe to East Coast | 10 | 19 | 18.0 | 24 |
| W. Europe to West Coast | 11 | 25 | 27.5 | 50 |
| W. Europe to East Coast | 7 | 12 | 19.7 | 65 |

Consortium's Findings 2006



Consortium's Findings 2006



Observations are thus Based Upon a *“Shipper’s Perspective”*

- **The Supply Chain Consortium**
 - Database
 - Recent Hot Topics
 - Executive Seminar, Orlando Sept 2007
- **Member of 10th COAC**
- **Recent consultation activity**

Top Ten Port & Maritime Issues

1. **Business cannot be conducted “as usual” or as we have conducted business “in the past”**
2. **World is flat - meaning supply chains are fluid and change constantly. We are a *user vs. producer economy***
 - **Economy of scale**
 - **Service reliability**
 - **Landed costs**
 - **Throw away vs. repair**

Top Ten Port & Maritime Issues

3. **Transportation infrastructure is strained *everywhere*.**
 - **Road, rail and terminals**
 - **Capacity issues on every mode**
 - **In the majority of cases, we have no infrastructure financing from public or traditional sources**
4. **Supply Chain security, both threat and theft, can't be ignored anymore and is driving strategic decisions.**
5. **Competition is global. US is no longer the 900 pound gorilla in the room.**

Top Ten Port & Maritime Issues

6. **Total Supply Chain visibility is critical but not achievable today. Questions is “Who owns, shares and/or uses the data?”**
7. **Terminal productivity needs to be significantly increased in North America**
8. **Supply chain velocity is increasing but without strategic direction or planning**
9. **Distribution and sourcing strategies are in constant development and revision. Get used to the term, “*Beneficial Cargo Owner*”**

Top Ten Port & Maritime Issues

10. Privatization of assets will change distribution and transportation strategies significantly. We *will* have new partners in the game.
11. The NIMBY (Not In My Back Yard) effect
 - Air Quality
 - Congestion, noise and light pollution
 - Funding
 - Safety
12. Change is constant - the ability to rapidly address the opportunity resulting from change will determine success.