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American Association of Port Authorities

# **AAPA Facilities Engineering Seminar**

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 The Human Element of Security



• Its Impact on Facility Engineers

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#### **Presentation Overview**

- Goal of ISPS/MTSA
- Why Facility Engineers Care
- Approaches to Security Improvement
  - Equipment & Technology
  - Security Force
- Training the Security Force
- Security Policies and Procedures
- Government Oversight of Security Force



#### **Goal of ISPS & MTSA**

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#### • Goal of ISPS & MTSA

- To keep bad people and bad things out of the port (ship)
- "Developed nations" must rely on technology as labor is too expensive
- "Developing nations" often need to rely on security force as technology is too expensive
- The Best Solution Combination of Technology & Security Force.



#### **Why Facility Engineers Care**

- Security must be effective keep the "Bad Guys" out
- Security must also be efficient effective <u>without waste</u>
- Inefficient security procedures, inept security personnel directly impact facility engineers job



- Key ISPS/MTSA Requirements:
  - Controlling access to the Facility
  - Monitoring of the Port Facility
  - Restricted areas
  - Supervising the handling of cargo
  - Supervising handling of ship's stores & bunkers
  - Ensuring security communications is readily available







#### **ISPS/MTSA Solutions**

- Solutions can be grouped in two areas
  - Equipment/Technology
  - Security Force
- Equipment & Technology get all the attention
- Properly Trained Security Force is equally important



#### **Security Force Training**



- Goal = Intelligent enforcement of security policy & procedures
- Training is NOT sitting in a class memorizing the ISPS Code
- Start with the Basics
- Written policies/ procedures
- THEN ISPS/MTSA





#### **Key Security Policies & Procedures**

- Visitor access procedures
  - Approved Visitor Lists
  - Badging of visitors
  - Badging of vehicles not drivers
  - Searching persons and vehicles
  - 7 point container inspections
- Monitoring
  - Security Zones
  - Patrolled by zone
  - ID badges color coded by zone



#### Policies and Procedures must be Published in the Facility Security Plan

- Military axiom Train as you fight and fight as you train
- Training must be based on clear & written security procedures
- Security Plan should address Policy & Procedures
- Governments should look for coherent procedures as much as outline of MTSA in Plans
- Security Force is to Intelligently enforce the Plan



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#### Measures/Indications of an Effective and Efficient Security Force

- User friendly security visitor's list
- Invited Contractors and Vendors get in
- Invited Contractors & Vendors are quickly badged
- Unexpected visitors do not show up at your office
- Intelligent security force Receive call from the gate – a fully loaded cement truck is at the gate but they are not on the visitors list...





#### **Drills & Exercises**

- ISPS & MTSA Require Drills and Exercises
- Do not over complicate
- Drills and Exercises should be useful
- Opportunity to practice Security Policy & Procedure as defined in Security Plan



#### **Example Security Forces**

- Port au Prince, Haiti
  - Solid perimeter security, improving security force
- Port of Belize, LTD
  - Solid Security Force
  - Simple & effective security force policies
- Jackson Shipping, Tampa
  - Caught a "bad guy"







#### Government Oversight of Port Security Guard Forces

- Port security must be effective and efficient
- Effectiveness goes to the root of security
- Efficiency impacts the facility engineers
- Governments have focused on technology/equipment
- Need to have objective means to evaluate security force
- In fact must have effective means of evaluating the entire security system





#### Conclusion

- Goal Keep Bad people and Bad things out of the ports and off the ships
- Security must be Effective & Efficient
- Solutions
  - Technology
  - Security Force
- Security Force = Procedures + Training



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